



**Reservations and Cancellation Policies:
OTS Biological Stations
(La Selva – Las Cruces – Palo Verde)**

Reservations Department office hours are from Monday to Friday, from 8:00 am to 5:00pm (Costa Rican time); closed on weekends.

Phone: (506) 2524-0607, extension 1340, fax (506) 2524-0608

E-mail: visit.ots@tropicalstudies.org

Web page: www.threepaths.co.cr

Trip Advisor: https://www.tripadvisor.com/Hotel_Review-g309260-d2537234-Reviews-La_Selva_Biological_Station-Sarapiquí_Province_of_Heredia.html

Facebook: <https://www.facebook.com/tropicalstudies/>

For last minute bookings on weekends please contact the biological station directly:

a. La Selva: (506) 2766-6565, Fax (506) 2766-6535

b. Las Cruces: (506) 2773-4004 or (506) 2773-4108. Fax: (506) 2773-4109

c. Palo Verde: (506) 2661-4716 or (506) 2661-4717. Fax: (506) 2661-4712

Reservations should be made through ESINTRO's Reservations Department at OTS's offices, Located 200 meters East, 150 meters South of UNED building, Sabanilla, inside the Ciudad Científica, UCR.

P.O. Box 676-2050, San Pedro, Costa Rica.

Payment Policy:

- **Individual Reservations:** Full prepayment 30 days prior the arrival date, according to our office schedule: Monday to Friday (closed on weekends).
- **Group Reservations:** Full prepayment 90 days prior the arrival date.
- Children under 5 years are free of charge when sharing room with parents.

If you are going to pay by check, please make it payable to ESINTRO S.A.

When making payment, please indicate the reservation number. A legible copy of the deposit **must be sent** by:

Fax (506) 2524-0608

E-mail: visit.ots@tropicalstudies.org

Including details of what is being paid in **US dollars**.

The customer at the Park's entrance must pay the entrance fee to Palo Verde National Park in cash. Actual fee is USD\$12 per person per day. Subject to change**

This rate is **NOT INCLUDED** in our rates.

OTS's commercial activities are handled by ESINTRO, S.A.

For Reservations contact: (506) 2524-0607, ext. 1340. Fax: (506) 2524-0608

E-mail: visit.ots@tropicalstudies.org

Web page: www.threepaths.co.cr



Cancellation Policy for Individuals

1) Overnight and Day Visitors:

- a) **100%** refund of deposit is made if written notice of cancellation is given more than 30 days before arrival.
- b) **50%** refund of deposit is made if written notice of cancellation is given more than 29-15 days before arrival.
- c) **NO** refund of deposit is made if written notice of cancellation is given more than 14 days or less.

Cancellation Policy for Groups (Group Rates)

1) Overnight Visitors:

- a) **100%** refund of deposit is made if written notice of cancellation is given more than 90 days before arrival.
- b) **50** refund of deposit is made if written notice of cancellation is given more than 60 days before arrival.
- c) **NO** refund of deposit is made if written notice of cancellation is given more than 59 days or less before arrival.

2) Day Visitors:

- a) **100%** refund if written notice of cancellation is given more than 30 days before arrival.
- b) **50%** refund of deposit is made if written notice of cancellation is given more than 29-15 days before arrival.
- c) **NO** refund of deposit is made if written notice of cancellation is given more than 14 days or less.

IMPORTANT NOTES: Cash refunds won't be made at the stations, only through San José offices.

Rates are subject to change**.

Recommendations:

- a) Please specify if clients will arrive for lunch or dinner time, otherwise we schedule dinner as the first meal.
- b) The use of sandals or walking barefooted is not permitted on the trails for safety reasons; only hiking shoes or tennis shoes are allowed.
- c) Manipulating species (flora and fauna) is not allowed in our biological stations for conservation and safety reasons.
- d) Children must come accompanied by a responsible adult that must supervise them all time.

OTS's commercial activities are handled by ESINTRO, S.A.

For Reservations contact: (506) 2524-0607, ext. 1340. Fax: (506) 2524-0608

E-mail: visit.ots@tropicalstudies.org

Web page: www.threepaths.co.cr